

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 2016 December 31

Department: Department of Science and Technology (DOST)

Appropriations: Current Year Appropriations

Agency: Science and Technology Information Institute

Operating Unit: N/A

Organization Code (UACS): 190190000000

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of December 31 2016	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A													
I. Operations													
MFO 1: SCIENCE and TECHNOLOGY INFORMATION SERVICES	000003010000000												
Quantity													
Number of clients served		71,952	71,952	71,952	71,952	287,808	378,040	185,504	211,426	168,501	943,471	665,663	
Quality													
Percentage of clients who rate the service as satisfactory or better		90%	90%	90%	90%	90%	100%	100%	100%	99%	100%	10%	
Timeliness													
Percentage of inquiries where reference materials were provided within five (5) minutes		90%	90%	90%	90%	90%	100%	100%	100%	98%	100%	10%	
Quantity													
Number of promotion services rendered		138	143	141	140	562	271	325	537	275	1,408	846	
Quality													
Percentage of clients who rate the service as satisfactory or better		90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	0%	
Timeliness													
Percentage of services rendered monthly		90%	90%	90%	90%	90%	155%	216%	269%	258%	225%	135%	

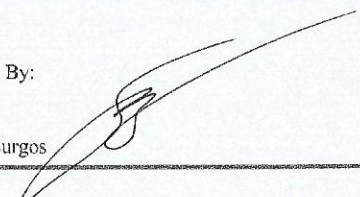
Prepared By:


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In coordination with:


Arlene Centeno

Approved By:


Richard Burgos

Planning Services Head/Planning Officer

Date: 17/Jan/2017

Financial Services Head/Budget Officer

Date: 31/Jan/2017

Agency Head/Department Secretary

Date: 31/Jan/2017

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